



How to unwedge your Emergency Stop Button

- Firstly, turn off the power going to the EV Charger at the consumer unit.
- Leaving the back plate of the charger on the wall, carefully take the faceplate of the charger off using the long black wedge tool provided alongside the chargers RFID.
- Using the Torx screwdriver unscrew the main body of the charger and slowly remove away from the backplate, you may find this will pop the emergency stop button out.
- If not, unclip the Live, Earth and Neutral from the main body and pull out the green push-in connector with the red and black wires.
- Place the main body of the charger in in a dry location.
- Where the stop button is screwed in, start to unscrew the unit and the button should pop out. Connect everything back together and screw the tamper proof screws so it will hold the main body in but do not overtighten. Place the faceplate back on to the charger and turn back on at the consumer unit.
- Overtightening the 6 tamper proof screws in the main body, can cause the backplate to change shape which leads to the emergency stop button getting stuck.

Any questions please contact sales@gl-e.uk or call 01905610200