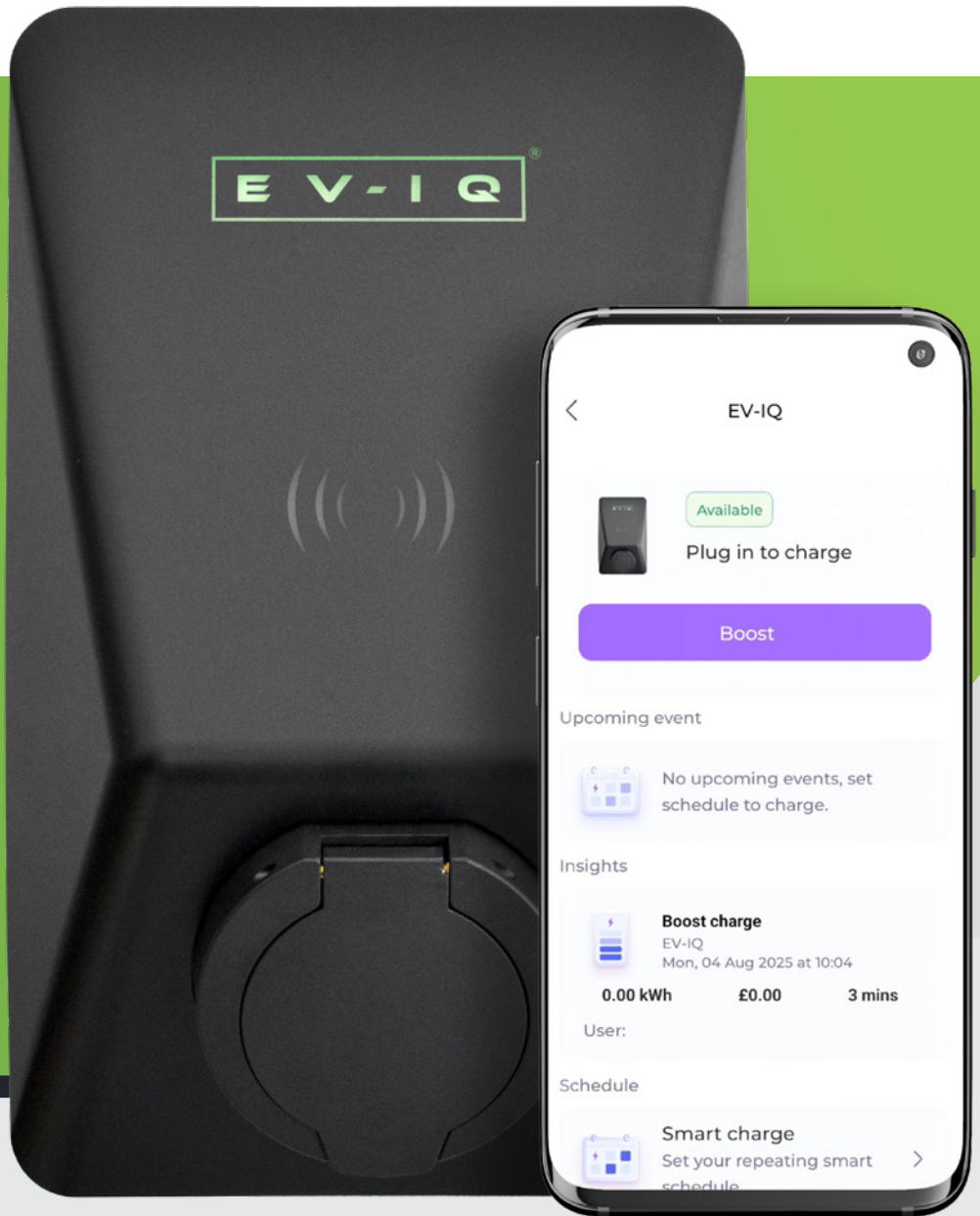




Guide to Electric Miles

Getting started with the Electric Miles app

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Step 1. Downloading Electric Miles

Go to your phone's app store and download the Electric Miles app

Congratulations on your new EV-IQ charger, for the best experience its recommended that you download the Electric Miles smartphone app which unlocks all of the features your charger has to offer.

To get started, first ensure that you're connected to the internet, either via your Wi-Fi router or through 4G.

Then navigate to your handsets app store; Google Play on Android or the App Store on Apple iOS. Search for and install the 'Electric Miles' app.

Alternatively you can scan the relevant QR code below to be taken to the app page, then install the app.



Apple: App Store



Android: Google Play Store



Step 2. Creating an account

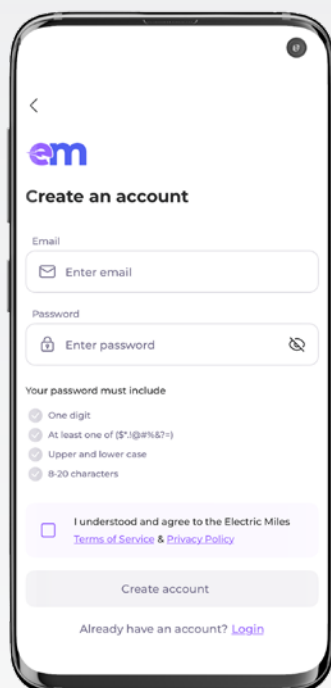
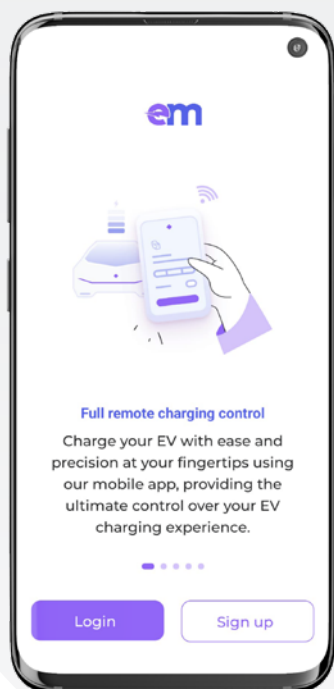
Open the app and sign up by following the steps to create an account

Once you've downloaded the app, upon first launch you will be greeted with the login screen. If this is your first time using Electric Miles you will be required to sign up for an account to proceed.

Tap the 'Sign Up' button, you will be prompted to 'Create an account'. Depending on your device you should be given the options to continue with either Apple, Google or your email.

If you select the 'Continue with Apple/Google' options an account will be created using your associate credentials.

If you select the 'Continue with Email' option you will need to enter your email address and create a password.



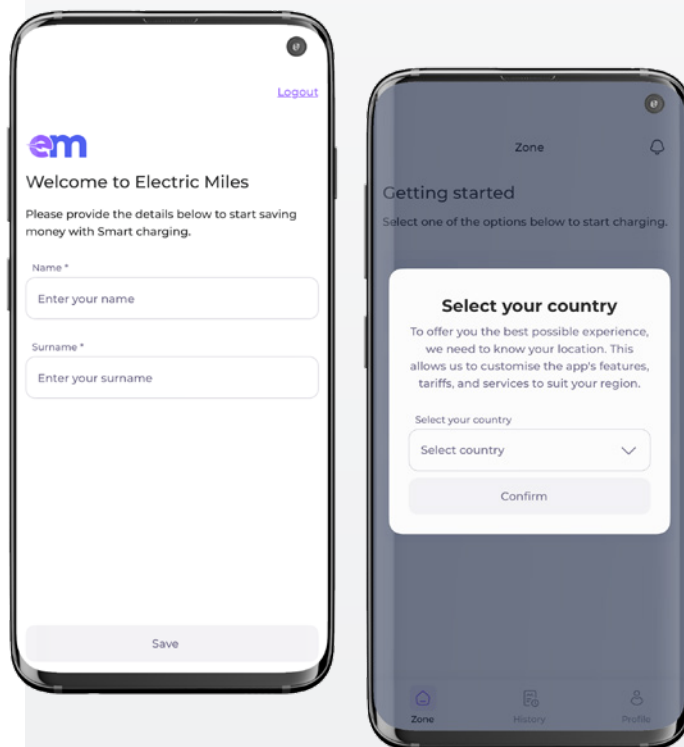
Verify your email address

After pressing the 'Create Account' button you will be sent an email to verify your account, you will be required to tap the 'Verify my email' button within this email before you can proceed.

After verifying your account you can return to the login page within the app and log-in with the email and password you provided.

Once logged in you will be asked to enter your name and surname.

Following this, a pop up will come up for you to select your country - 'United Kingdom' and confirm.



Step 3. Create a zone

Select 'Ideal for Home' then create a zone

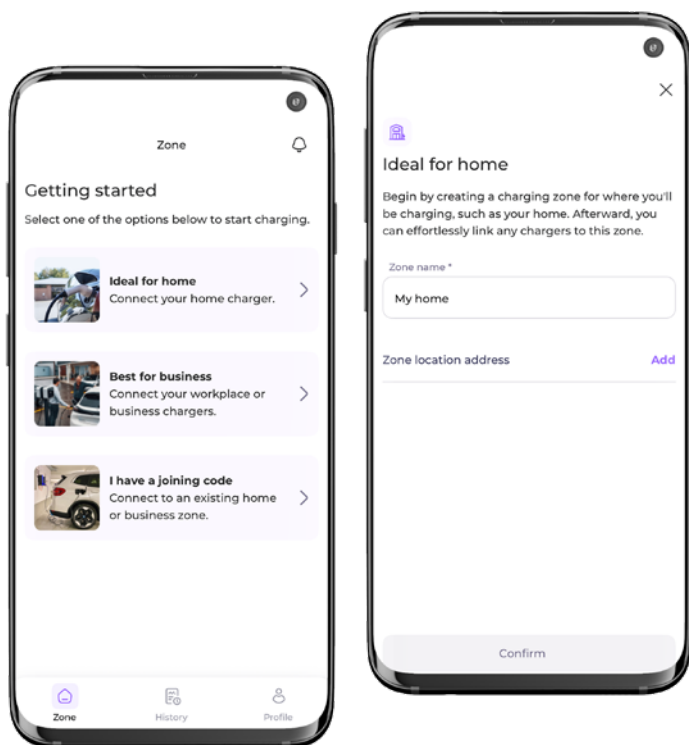
After creating your account, confirming your name and location – you will arrive on the 'Getting started' page.

To start setting up your charger select the 'Ideal for home' button – this will take you to a page where you can name the zones you regularly charge at.

Add the Zone location address by tapping on the 'Add' button. Type in the postcode where your EV-IQ is located, tap search and select your address from the list. If your address isn't returned you can select 'Add address manually' and input your address.

Once your zone has been created you will be given the option to 'Enable joining zone'. Switching this toggle on will reveal a 'Joining code' that you can share with friends and family – allowing them to use the Electric Miles app with your EV-IQ charger.

Tap finish to proceed to the next step.



Step 4. Adding your charger

On the 'Zone' screen, tap 'Add Charger'

Now you've created a zone let's connect your charger to the app.

Tap on 'Add charger' to add your charger to the zone you've just created.

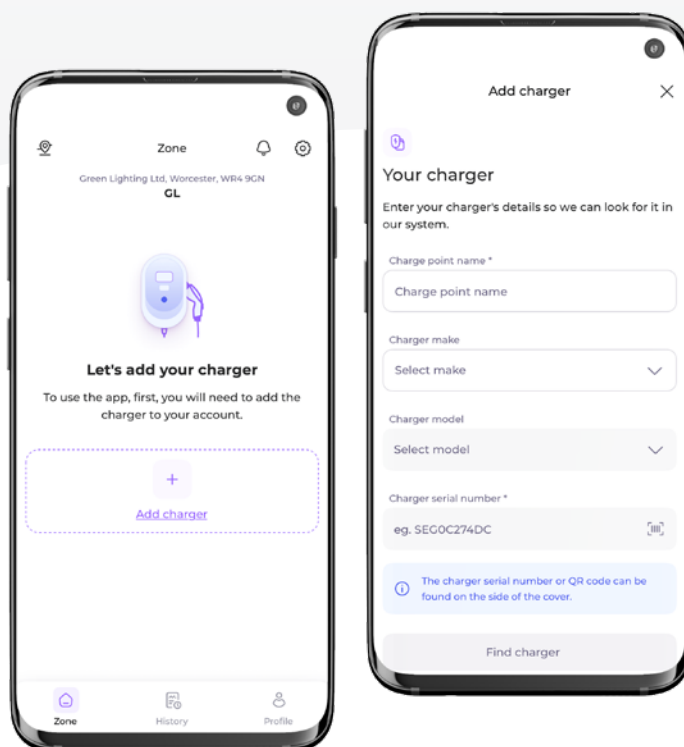
You can give your charge point a name e.g. 'Home Charge Point'.

From the 'Charger make' drop down menu select 'EVIQ'

Once you have selected the make, the 'Charger model' drop down and 'Charger serial number' input will become accessible. You will be able to find these details on the right side of your EV-IQ unit.

You can tap the  icon in the 'Charger serial number' box to scan the QR code on the side of the EV-IQ device and easily fill in the serial number

After all the data fields have been filled, tap 'Find charger'. This may take a few minutes. Once complete your charger will be ready to use.



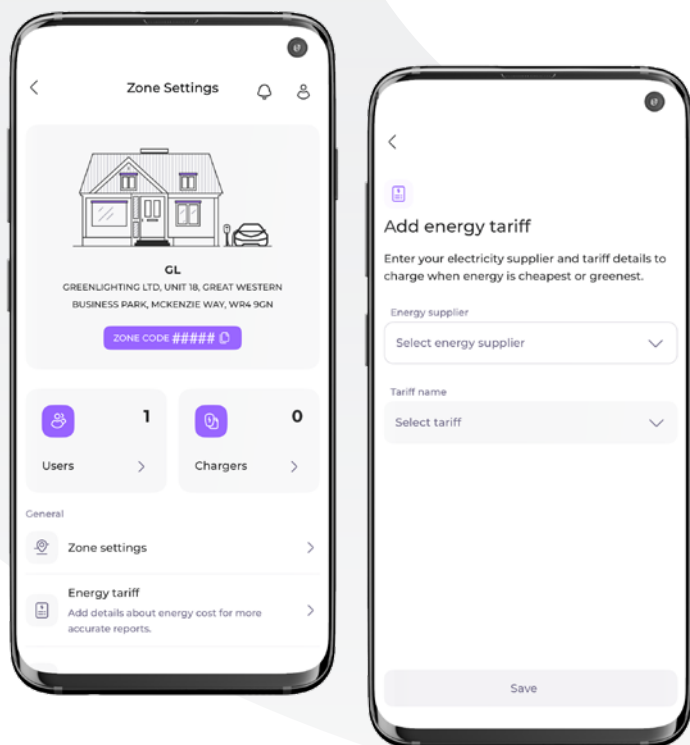
Step 5. Adding your EV tariff

If your energy provider offers lower-cost or greener tariffs, you can add your tariff details to your zone to ensure your charger always runs at the most efficient times.

On the home screen tap the cog icon on your applicable zone. This will take you to the 'Zone Settings' page.

Next, tap 'Energy tariff' and select your 'Energy supplier' and applicable 'Tariff name'.

Once you've input your tariff details tap save to add your tariff to your zone.



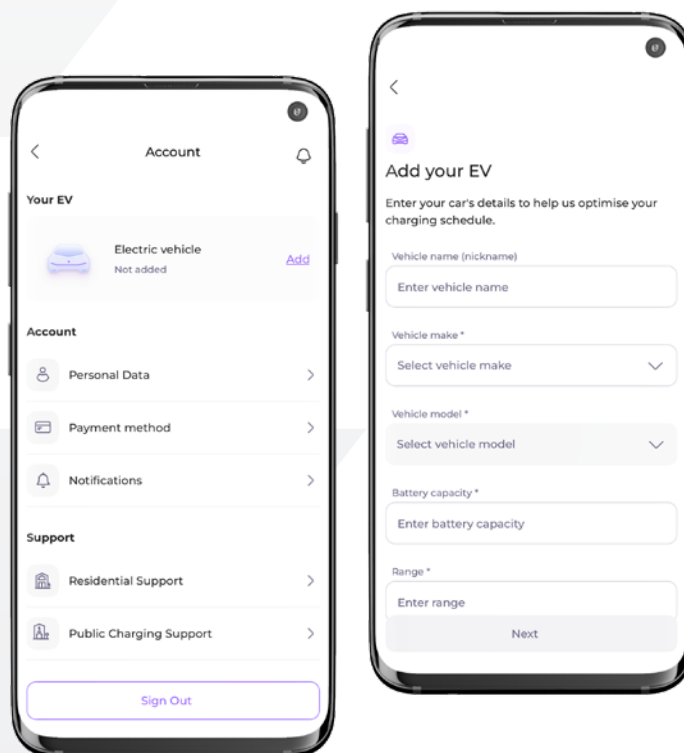
Step 6. Adding your electric vehicle to the app

Adding your vehicle's details to the Electric Miles app will help optimise your charging schedule.

Open the 'Account' screen by tapping the account icon in the top right corner of the home page.

Here you should see a section titled 'Your EV', tap 'Add' to add your electric vehicle to your account.

Once you've filled in the required fields tap 'Next' to add your vehicle to your account.



Step 7. Making the most of your charger

Now your charger is connected you are ready to go. However, the Electric Miles app holds a host of features that can help you maximise your EV-IQ use.

Boost charging

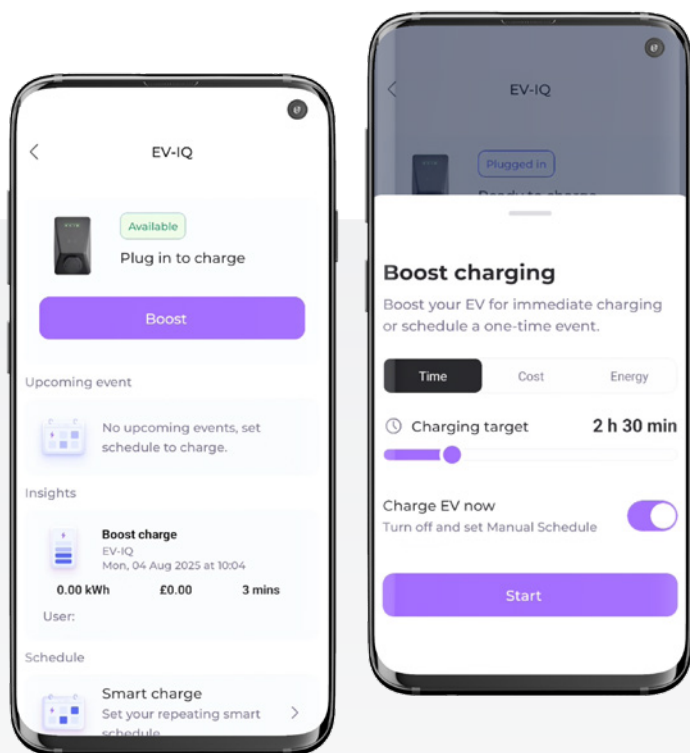
Taping the 'Boost' button on the dashboard will bring up the 'Boost charging' feature. This allows you to immediately charge your EV or set a one-time scheduled event.

You are able to select either the amount of time you want to charge for, the total cost of the charge or the amount of energy you want to charge up to.

You can switch the 'Charge EV now' toggle to decide between immediately charging your EV or scheduling a one-time charging event.

Once you've made your selections press the 'Start' button to confirm and start boost charging.

Please note that there will be a 10-minute randomised delay before the charger begins.

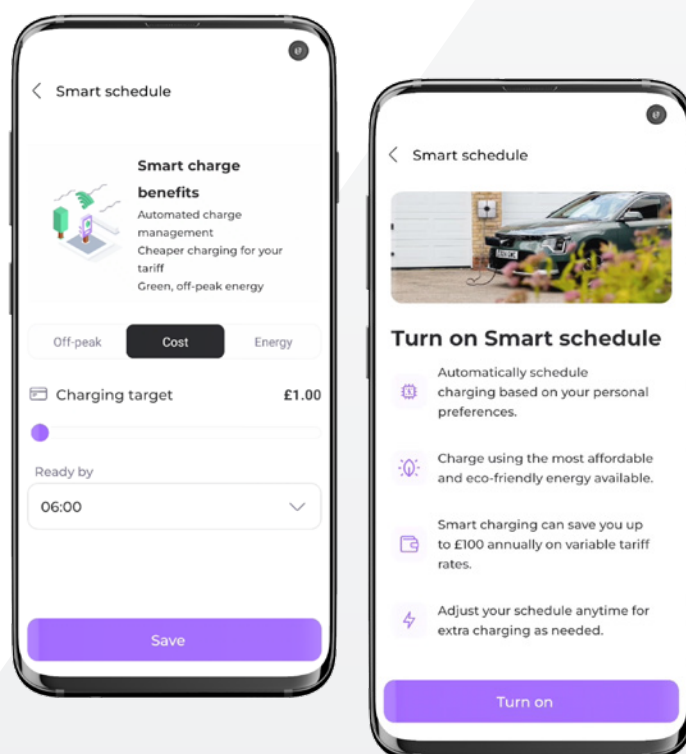


Smart schedule

On the dashboard under 'Schedule' you will find the 'Smart charge' button. Turning this on will let you set up scheduled charging to fit your weekly routine – allowing you to take advantage of the most affordable and eco-friendly energy available.

You are able to select the time you require your EV to be 'Ready by' and whether you want your EV-IQ to charge without restriction during Off-peak time, up to a total cost for the charge or the amount of energy you want to charge up to.

Once you've made your selections press the 'Save' button to confirm and your EV-IQ will next charge as per your schedule.



Charger settings

At the bottom of the dashboard under 'Settings' you can access the 'Charger settings' menu. In here you'll find a number of settings that you can tailor to your requirements.

Charger details

Here you can change the name given to your charger, find the make, model and serial number associated with it, and delete your charger from the app should you require.

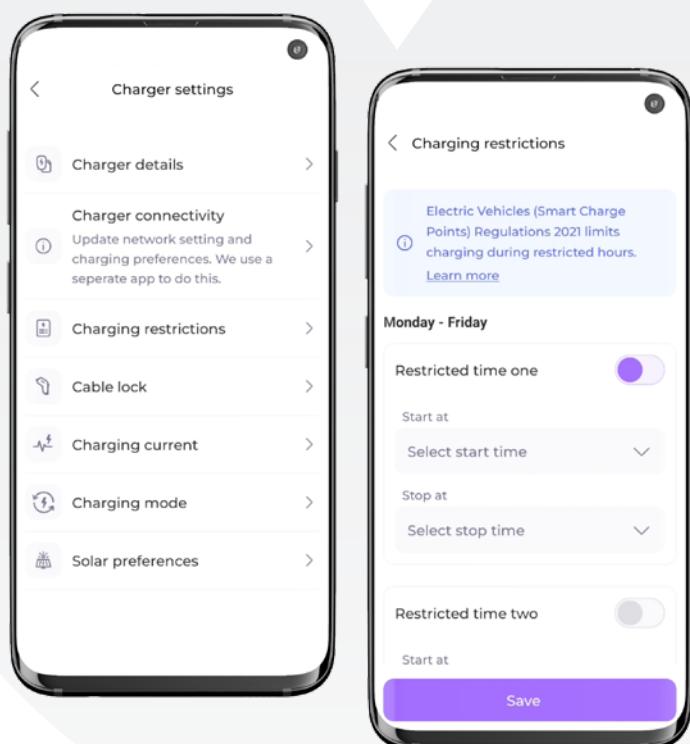
Charger connectivity

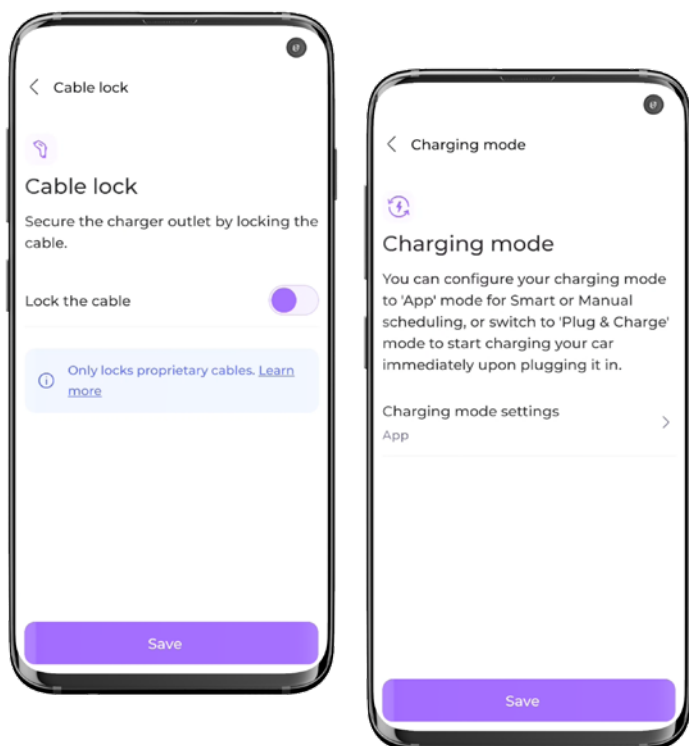
This links to the separate Installer Miles app which is used to connect your EV-IQ to the internet.

Charging restrictions

In 2021, the government introduced charging regulations aimed at reducing peak-hour energy demand and relieving pressure on the grid.

When installed, the charger comes with restrictions to prevent charging during specific timeframes: 8am - 11am and 4pm - 10pm (from Monday to Friday). These are not mandatory and on this page you can override these restrictions.





Cable lock

When Cable Lock is enabled, your cable will stay securely locked, even when your EV is not actively charging. If you choose to disable Cable Lock, the cable will only lock during a charging session. As soon as the charger completes a charging session, the cable will automatically release.

Charging current

If your charger shares a high-voltage circuit with other appliances, you might consider temporarily lowering the available amperage for charging your vehicle when those appliances are in use.

Charging mode

Plug & Charge commences charging immediately after you plug in your car without using the app to set schedules. As long as the charger remains connected online, you can still use the app to access charging insights and make updates to any charger-related settings.

Solar preferences

Solar charging enables you to power your electric car using home solar panels. Ensure the panels are connected via a CT Clamp before activating Solar Charge.

Need help?

Electric Miles app support

For any queries with the Electric Miles app please contact Electric Miles at:
support@electricmiles.co.uk

EV-IQ device support

If you any questions regarding your EV-IQ charging unit please contact GL on:
01905 610200 or **sales@gl-e.uk**